**Test Cases for Acko.com**

**Homepage & Navigation**

**#1)** Verify that the homepage (https://www.acko.com) loads correctly with all key elements (header, footer, banners, etc.).  
**#2)** Verify that the main menu options (Bike Insurance, Car Insurance, Health, etc.) are clickable and redirect to the correct pages.  
**#3)** Verify the “Buy Insurance” or “Get a Quote” CTAs are working correctly.  
**#4)** Verify that the website is responsive on different devices (mobile, tablet, desktop).  
**#5)** Verify the load time of the homepage (it should load within a few seconds).  
**#6)** Verify if the search bar (if present) works and shows relevant results.

**User Login / Sign-up**

**#7)** Verify that the login/sign-up button is visible and working.  
**#8)** Verify login functionality using a valid mobile number and OTP.  
**#9)** Verify error message is shown when entering an invalid mobile number.  
**#10)** Verify that OTP is sent correctly and login completes after entering it.  
**#11)** Verify that the user session is maintained after login until logout.  
**#12)** Verify “Logout” functionality works and redirects to the homepage.

**Car/Bike Insurance Flow**

**#13)** Verify that the user can select a vehicle type (car or bike) for insurance.  
**#14)** Verify that entering a vehicle number leads to fetching details or form entry.  
**#15)** Verify that the form for “Vehicle Details” accepts correct inputs (make, model, fuel type, etc.).  
**#16)** Verify that clicking “Proceed” takes the user to the next step.  
**#17)** Verify that selecting previous policy status (expired/active/new) affects the quote logic.

**Quote Generation**

**#18)** Verify that quote generation shows a premium based on the entered data.  
**#19)** Verify that different add-ons (Zero Dep, Roadside Assistance) can be selected/deselected.  
**#20)** Verify that premium value changes based on add-ons selected.  
**#21)** Verify that all premium breakdown values are clearly displayed (Base Premium, GST, Total).  
**#22)** Verify the comparison table if multiple plans (like Basic, Comprehensive) are available.

**Payment & Policy Purchase**

**#23)** Verify that the “Proceed to Payment” button redirects to the payment page.  
**#24)** Verify payment options available (UPI, Card, Wallets, Net Banking).  
**#25)** Verify that after successful payment, a policy confirmation page is shown.  
**#26)** Verify that the policy document is downloadable and sent to email.  
**#27)** Verify that failed payments show appropriate error messages.  
**#28)** Verify timeout behavior if the user is inactive on the payment screen.

**Negative Test Cases**

**#29)** Enter an invalid vehicle number and verify error message is shown.  
**#30)** Try to submit the form with empty required fields and check for validation.  
**#31)** Enter junk data in the mobile number or name field and verify error handling.  
**#32)** Try to use expired promo code and check the error message.  
**#33)** Simulate network disconnection during payment and verify behavior.  
**#34)** Use browser back button during payment or quote to check if session remains intact.

**Message Verification**

**#35)** Verify that success messages are shown on policy purchase.  
**#36)** Verify that error messages are meaningful and user-friendly across all steps.  
**#37)** Verify OTP messages and notifications (SMS/email).  
**#38)** Verify confirmation message after logging out.

**Performance & Security**

**#39)** Verify that all pages load under 5 seconds under normal load.  
**#40)** Verify HTTPS is used across the website.  
**#41)** Verify that the user cannot access policy details without login.  
**#42)** Verify SQL injection and XSS protection on input fields (basic check using special characters).

**Browser Compatibility**

**#43)** Verify that the website works correctly in Chrome, Firefox, Safari, and Edge.  
**#44)** Verify layout and font rendering across different screen sizes and browsers.

**Additional Test Scenarios (if time allows)**

**#45)** Verify claim initiation link or form (if available).  
**#46)** Verify chatbot (if any) responds with useful options.  
**#47)** Verify download of previous policy if the user is logged in.  
**#48)** Verify multi-lingual support (if Acko provides it).

**Conclusion:**

**Acko.com** should be tested for:

* Smooth navigation and purchase journey
* Security of personal and payment data
* Accurate policy generation
* Error handling
* Fast and mobile-friendly UI